



TERMS AND CONDITIONS

Ascension Activation

Retreat in Kefalonia, Greece

Claire Devonshire & Helen Grundy

“Thank you for joining us on this amazing and transformational journey.”

By law we are required to share with you all the legal documentation to ensure that you have every detail you need.

We also will provide you with a helpful guide of what to bring.

What's Included:

- Flights from Bristol to Kefalonia and from Kefalonia to Bristol (unless you opted out of this)
- 7 nights in a luxury hotel
- Private double room for single occupancy with en-suite
- All meals and snacks (for all dietary needs) - in the hotel
- Soft drinks and most alcoholic drinks - in the hotel
- Wi-Fi connection
- Swimming pool
- Short walk to the beach
- Gymnasium
- Five daily yoga classes
- Five daily meditations/visions
- Four specialised transformational workshop sessions
- Three group excursions as follows.
 - Drogati Caves visit with picnic and water provided
 - Sacred Cave visit with picnic and water provided
 - Sunset cruise on a private yacht with finger food and drinks
- Transportation during the retreat for the three excursions
- Transportation to and from the airport in Kefalonia
- Pre & post support from the Chellenaire team.

What's Not Included

- We are not responsible for your travel arrangements to and from the airports outside of Kefalonia.
- Any gratuities (e.g. for the drivers, guides, maids, and restaurant staff)
- Laundry services.
- Any food and drink additional to those mentioned above.

- Any personal visits of your choosing in addition to those mentioned above.
- Souvenir shopping and spending money.
- Other non-included items would be any other activities, healing sessions, spa treatments, and tours not included in our package.
- Also not included are: items of a personal nature such as gifts, phone calls, excess baggage, medical costs, the costs of hospitalisation and evacuation from remote areas, travel insurance, and additional expenses arising from the delay or extension of a trip due to weather, political disputes, sickness, failure of transportation, or other causes beyond our control.

Payment

For all bookings; a non-refundable deposit of £500 is needed to hold your place.

For full payment option; the balance to be paid within 7 days. An invoice will be sent to you for an option to pay by bank transfer, debit or credit card.

For Stage payments option; please discuss with Helen or Claire if this option is available.

A receipt is provided after your payment(s).

Cancellation and Refunds

By Client

We hope you will not need to cancel, but should the need arise here are the details.

Any cancellation from date of booking to 90 days prior to day of departure, will result in loss of deposit.

Any cancellation from 89 to 60 days before the day of departure will result in a loss of 50% of the total price.

Any cancellation between 59 days and the trip departure date will result in a total loss of funds.

Cancellations must be made to Chellenaire verbally and in writing via email to contact@chellenaire.com with confirmation from Chellenaire of receipt.

Travel insurance with a comprehensive cancellation policy is strongly recommended for your retreat booking.

By Chellenaire

Chellenaire makes substantial payments to suppliers far in advance of the scheduled date on which we embark, therefore, if a trip is cancelled due to forces beyond our control, Chellenaire reserves the right to cancel any retreat prior to departure for any reason whatsoever, including an insufficient number of participants (if we do so we will offer you a place on our next similar and vacant retreat within 18 months) or logistical problems (e.g. acts of God, war, strikes,

pandemics, force majeure, political unrest, natural and technical disasters, closure of airports & ports, etc.) which may impede trip operations. A retreat/trip which is cancelled due to insufficient numbers would normally occur at least a month prior to departure, unless acts of God, war, strikes, pandemics, force majeure, political unrest, natural and technical disasters, closure of airports & ports, or other events impede our departure causing large numbers of participants to opt to cancel in the last days before departure. The client can choose a place on our next similar and vacant retreat within 18 months of the original retreat start date. If the client wishes to choose a refund instead of deferring their booking, Chellenaire will use its best efforts to recover advance payments as promptly as possible and will refund to you the amount recovered, if any. However, Chellenaire does not guarantee recovery of any or all of the advance payments made, and our use of best efforts to recover these payments will not include the institution of any legal proceeding in foreign lands. Travel insurance with a comprehensive cancellation policy is strongly recommended for your retreat booking.

Visa, Passports & baggage

If you live outside of Kefalonia, Greece, you will need a current passport valid for at least six months after the departure date. Please check for any visa requirements within your home country. Clients are responsible at all times for their personal documents, baggage, and equipment, whether hired or not. Travel insurance with a comprehensive claims policy is strongly recommended for your retreat booking.

Health requirements

As part of the booking we ask you to complete a health questionnaire. Please note that you, the client, are responsible for your health and safety beyond that of the retreat parameters. We recommend that each British client obtain an EHIC from the Government website (www.gov.uk/european-health-card). For all other countries, ensure that you have your country's equivalent or have private medical insurance.

Thank you for your co-operation and understanding.#