



TERMS AND CONDITIONS

Empowering the Divine Feminine Retreat in Kefalonia, Greece

Claire Devonshire & Helen Grundy

“Thank you for joining us on this amazing and transformational journey.”

By law we are required to share with you all the legal documentation to ensure that you have every detail you need.

We also will provide you with a helpful guide of what to bring.

What's Included:

- 7 nights in a 5* luxury hotel (private double room for single occupancy with en-suite and a sea or garden view)
- Sauna, steam room, and gymnasium (spa treatments available as an optional extra)
- Buffet cuisine breakfast and evening meals for all dietary needs
- Wi-Fi connection
- Two swimming pools
- Short walk to the beach
- Five daily yoga classes
- Five daily meditations/visions
- Three specialized transformational workshop sessions
- Two group excursions/activities as follows.
 - Luxury Excursion on a private Yacht
 - St Gerasimus Monastery
- Transportation during the retreat for the two excursions
- Pre & post support from the Chellenaire team

What's Not Included

- We are not responsible for your round-trip flights from your home to Argostoli airport, Greece, and back.
- Airport transfers: a 50-minute journey between the airport and the hotel.
- All tips for the drivers, guides, maids, and bell boys.
- All drinks and laundry services.
- Gratuity for any additional services.
- Optional visit to Assos and lunch out on last day
- Souvenir shopping

- Other non-included items would be any other activities, healing sessions, spa treatments, and tours not included in our package.
- Also not included are: items of a personal nature such as gifts, phone calls, excess baggage, medical costs, the costs of hospitalization and evacuation from remote areas, travel insurance, and additional expenses arising from the delay or extension of a trip due to weather, political disputes, sickness, failure of transportation, or other causes beyond our control.

Payment

For all bookings; a non-refundable deposit of £500 is needed to hold your place.

For full payment option; the balance to be paid within 7 days. An invoice will be sent to you for an option to pay by bank transfer, Paypal or credit card.

For Stage payments option; there is an option to either set up a Standing Order from your bank or a link will be sent to you to pay by Paypal or credit card.

A receipt is provided after your payment(s).
We will follow up with any relevant forms and useful information.

Cancellation and Refunds

By Client

We hope you will not need to cancel, but should the need arise here are the details.

Any cancellation from date of booking to 90 days prior to day of departure, will result in loss of deposit.

Any cancellation from 89 to 60 days before the day of departure will result in a loss of 50% of the total price.

Any cancellation between 59 days and the trip departure date will result in a total loss of funds.

Cancellations must be made to Chellenaire verbally and in writing via email to contact@chellenaire.com

Travel insurance with a comprehensive cancellation policy is strongly recommended for your retreat booking.

By Chellenaire

Chellenaire makes substantial payments to suppliers far in advance of the scheduled date on which we embark therefore, if a trip is cancelled due to forces beyond our control, Chellenaire reserves the right to cancel any retreat prior to departure for any reason whatsoever, including an insufficient number of participants (if we do so we will offer you a place on our next similar and vacant

retreat within 18 months) or logistical problems (e.g. acts of God, war, strikes, pandemics, force majeure, political unrest, natural and technical disasters, closure of airports & ports, etc.) which may impede trip operations. A retreat/trip which is cancelled due to insufficient numbers would normally occur at least a month prior to departure, unless acts of God, war, strikes, pandemics, force majeure, political unrest, natural and technical disasters, closure of airports & ports, or other events impede our departure causing large numbers of participants to opt to cancel in the last days before departure. The client can choose a place on our next similar and vacant retreat within 18 months of the original retreat start date. If the client wishes to choose a refund instead of a deferring their booking, Chellenaire will use its best efforts to recover advance payments as promptly as possible and will refund to you the amount recovered, if any. However, Chellenaire does not guarantee recovery of any or all of the advance payments made, and our use of best efforts to recover these payments will not include the institution of any legal proceeding in foreign lands. Travel insurance with a comprehensive cancellation policy is strongly recommended for your retreat booking.

Visa, Passports & baggage

If you live outside of Kefalonia, Greece, you will need a current passport valid for at least six months after the departure date. Please check for any visa requirements within your home country. Clients are responsible at all times for their personal documents, baggage, and equipment, whether hired or not. Travel insurance with a comprehensive claims policy is strongly recommended for your retreat booking.

Health requirements

As part of the booking we ask you to complete a health questionnaire. Please note that you the client are responsible for your health and safety beyond that of the retreat parameters. We recommend that each British client obtain an EHIC from the Government website (www.gov.uk/european-health-card). For all other countries, ensure that you have your country's equivalent or have private medical insurance.

Thank you for your co-operation and understanding.